



## TERMS & CONDITIONS

### Returns, refunds and cancellations policy

- Please note that there is a 24 hour cancellation policy on all private one-to-one singing lessons. For regular one-to-one students, two lessons per quarter can be rescheduled, to be booked within three months of the cancellation. These need to be booked by the student using The Sing Space booking system and are subject to coach availability.
- Blocks of ten lessons are valid for one year from date of purchase.
- Classes are subject to a full refund up to 12 weeks before class starts. They are then transferrable between any course or class (excl. one-to-one lessons) at The Sing Space within 12 months.

### Liability

- When participating in any of the classes or courses at The Sing Space, you understand that The Sing Space is not responsible for personal property and you will not hold The Sing Space liable for injuries sustained to either yourself or your child while participating.
- Any medical details must be shared at sign up or in email at a later stage. If we do not hear from you then we will assume that there are no relevant medical details. You agree that The Sing Space coaches may take medical action in case of an emergency.

### Payment Methods

- Payment is taken on a rolling monthly basis, one month in advance. We accept payment by MasterCard and Visa.

### Privacy Policy

- In order to capture happy memories from the classes and courses, photographs may be taken and shared online. Please let us know by email if you WOULD NOT like these photographs shared.
- The Sing Space will not share your contact details with any third parties and will only contact you in relation to The Sing Space.

### Company Details

The Sing Space  
The Aspire Centre,  
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